### **Technology Summit 2019**

Hosted by the Safety Net Project at the National Network to End Domestic Violence



#TechSummit19

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### **#TechSummit19**

### **Conference WiFi**

Network: Parc55-Events Password: techsafety

Sign up for more information from the Safety Net Project and the National Network to End Domestic Violence.

To join Safety Net's info list for upcoming trainings, events, and news, send an email to:

### SafetyNet@NNEDV.org

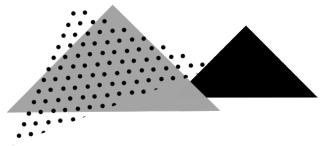
To join NNEDV's action list for national news, campaigns, and activities, sign up at this link:

### NNEDV.org/SignUp

Safety Net Project National Network to End Domestic Violence 1325 Massachusetts Ave. NW, 7th Floor Washington, DC 20005

(202) 543-5566 NNEDV.org | TechSafety.org | WomensLaw.org





### Welcome to Technology Summit 2019!

Themes for this year's event are: Safety, Privacy, Self-Determination, Self-Care, Inclusion, Accessibility, and...Totally 80's Throwbacks.

It's rad that you have joined us and we hope you have a bodacious time here! We put a lot of time and energy into filling the agenda with content that will provide a strong foundation for engaging with survivors and your agency around all things tech safety.

Throughout the next three days, we will discuss how technology may be misused as a tool of abuse, strategically used to maintain safety and privacy, and harnessed to create social change. Each year we update our content to reflect emerging technologies and this year is no different. We live in a rapidly changing digital world where there is always something new that may impact a survivor's safety or privacy.

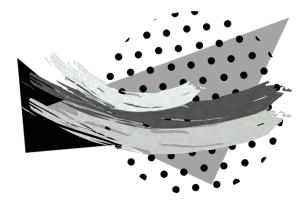
Many of us remember when corded phones were the norm or we had to wait for what seemed like an eternity to rewind the VCR tape. Although high-waisted, stonewashed jeans are apparently making a comeback, the world of technology looks quite different today. Gone are the days of using a pencil to fix a cassette; we can now yell across the room to someone named Alexa and she'll play our favorite song. Unfortunately, along with these new technologies come creative ways for abusers to monitor, stalk, and harass. Yet, they also hold significant potential for increasing safety and enhancing services. This year's agenda is like a mix tape of some of our favorite topics and speakers covering all this and more.

We hope that while you are here you will learn some, laugh some, and teach some. Please take care of yourself and be thoughtful to all those around you. We are striving to create an inclusive, accessible environment; please let our team know if there is anything we can do to make this event better for you.

This message will now self-destruct.

Thank you,

The Safety Net Team



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Conference materials can be accessed via an app that is viewable on the web or can be downloaded onto your smartphone or tablet.

CrowdCompass apps require iOS 10 and higher or Android 6.0 and higher.

### For Apple/Android Users via the App Store / Google Play Store:

1. Download the app Attendeehub OR scan this QR Code to easily download the app:



- 2. Enter name of event, 2019 Technology Summit, from the event Directory
- 3. Enter Password (case sensitive): Privacy2019

### Via your smartphone or tablet's web browser:

- 1. Enter this link: https://crowd.cc/s/36lK4
- 2. Enter name of event, 2019 Technology Summit, from the event Directory
- 3. Enter Password (case sensitive): Privacy2019

### For Windows users and laptop users via your web browser:

- 1. Enter this link in your phone's web browser: https://crowd.cc/2019techsummit
- 2. Enter name of event, 2019 Technology Summit, from the event Directory
- 3. Enter Password (case sensitive): Privacy2019

### NURSING ROOM



A nursing room for lactating parents who wish to have a private space is located on the ground level of the hotel, behind the bell station.

### QUIET SPACE

We know some content can be triggering and emotional. Please take care of yourself. A quiet space is located on the 4<sup>th</sup> floor in the Stockton Room. This room is available for attendees during conference hours. This room will not be staffed, however, if you would like to speak with someone, please let any NNEDV staff member know.

### RELIEF AREA FOR SERVICE ANIMALS

• The closest grassy relief areas for animals are located at:

- **Boeddeker Park:** located 2 blocks west, at the intersection of Eddy & Jones
- Union Square: located 3 blocks northeast at the intersection of Powell & Geary

### LUNCH AND DINNER ON YOUR OWN

Find local restaurants on the Conference App. For directions on accessing the app, see page 3. While we love the power of social media and its ability to connect people and share information, we believe it should be used responsibly. We want you to use social media at Tech Summit, however we need you to follow some ground rules:

### **1. DON'T EDUCATE ABUSERS**

In the workshop sessions, we'll be talking about very specific ways abusers misuse technology to stalk, harass, and abuse. Do NOT share this content.

You can talk about how survivors can strategize safely and raise awareness about the issue, but don't give specific examples of how abusers misuse technology:

### 🕱 Not Safe To Post:

"Abusive partners can hide a GPS behind the dashboard of a car to track a victim's real-time location!"

### Safe To Post:

"Survivors can request additional passwords on their cell phone accounts or more security!"

### 2. GET CONSENT

Before you share what someone said, or take a photo of someone (including all participants, presenters, and NNEDV staff) please ask permission! To make it easier, we're asking attendees to choose a lanyard for their name tag to show if they're willing to be photographed. If someone doesn't have a lanyard, just ask. If you need a lanyard, pick one up from registration.

Red:No photos/videos.Yellow:Ask permission first.Green:Go for it!

We're committed to respecting your privacy. If there's any official press, filming, or photography, we'll let you know, and we'll make sure that there's space for those who don't want to be filmed or photographed to still participate in the session. We'll give as much notice and transparency as possible, but in case you miss it feel free to ask!

Having said all this, we intend to be on social media throughout the event!! Follow @NNEDV and share your experience with #TechSummit19!

	Day One - All Sessions in Cyril Magnin Ballroom	
8:00 – 9:00 AM	Registration & Continental Breakfast (Cyril Magnin Foyer)	
9:00 – 9:10 AM	<b>Welcome</b> Erica Olsen	
9:10 – 9:25 AM	Land Recognition (Ramaytush) Ohlone Tribe	
9:30 – 10:30 AM	My Story Will Be Told: No Longer Living in the Shadow of Silence Ferial Nijem	
10:30 – 11:00 AM	Break	
11:00 – 11:20 AM	<b>Back to the Future: New Tech, Old Behavior (Fundamentals)</b> Corbin Streett	
11:20 – 12:20 PM	<b>Big Phones, Big Hair, Who Cares? Devices &amp; Location</b> Audace Garnett	
12:20 – 1:50 PM	Lunch (On Your Own)	
1:50 – 2:50 PM	<b>(I Always Feel Like) Somebody's Watching Me: Online Data &amp; Privacy</b> Rachel Gibson, Elaina Roberts	
2:50 – 3:35 PM	<b>"Jane! Stop This Crazy Thing!": loT &amp; Emerging Tech</b> Toby Shulruff	
3:35 – 4:00 PM	Break	
4:00 – 4:30 PM	<b>To Boldy Go Where No Agency Has Gone Before: Our Use of Tech</b> Rachel Gibson	

4:30 – 5:15 PM	<b>Bridging the Gap Between Technology and Survivor-Centered Practices</b> Panelists: Karen Bentley, Caryn Burton, Bryan Franke, Diana Mancera, Kristin Vamenta, Rhiannon Wong Moderator: Cindy Southworth
5:15 – 7:00 PM	Welcome Reception Network with other attendees and check out our technical assistance booths, privacy stations, and photo booth! (Cyril Magnin Foyer)

### 9:30 -10:30 AM | Cyril Magnin Ballroom

### My Story Will Be Told: No Longer Living in the Shadow of Silence Ferial Nijem

Abusers can utilize smart home technology and spyware to stalk, harass, and emotionally victimize without having to be in the physical presence of their partner. Ferial's story demonstrates the intense level of isolation, trauma, and shame this can create. She will share how one officer gave her the validation and resources to be able to take the steps towards safety and healing. Her story is a testament to the power of first responders in helping victims leave their abusive partners.

### 11:00 AM – 4:30 PM | Cyril Magnin Ballroom

- Back to the Future: New Tech, Old Behavior Corbin Streett
- Big Phones, Big Hair, Who Cares? Devices & Location Audace Garnett
- (I Always Feel Like) Somebody's Watching Me: Online Data & Privacy Rachel Gibson, Elaina Roberts
- "Jane! Stop This Crazy Thing!": IoT & Emerging Tech Toby Shulruff
- To Boldly Go Where No Agency Has Gone Before: Our Use of Tech Rachel Gibson

For us to truly support survivors, enhance services, and hold offenders accountable, we need to understand technology's impact on victims. In a world where new technologies are being developed on a daily basis, we must remember that the misuse and manipulation of technology are old behaviors being redefined with the invention of new technologies. These sessions include a crash course in the basics of technology safety designed to help participants navigate the ever-changing landscape of a tech-saturated world and the impact this has on survivors. Participants will leave equipped with the tools to help guide survivors as they work to increase their privacy and safety in this digital world and address any misuse.

### 4:30 – 5:15 PM | Cyril Magnin Ballroom

**Bridging the Gap Between Technology and Survivor-Centered Practices** Panelists: Karen Bentley, Caryn Burton, Bryan Franke, Diana Mancera, Kristin Vamenta, Rhiannon Wong Moderator: Cindy Southworth

This panel will discuss how we can support survivors and strengthen systems responses to technology misuse. Panelists will highlight tech policy advocacy and implementation at the national, state, and local levels; strategies on building partnerships with community partners on technology issues to support survivors of abuse; and how to help victim service providers work successfully with survivors of technology-facilitated abuse.

	Day Two
8:00 – 9:00 AM	Continental Breakfast (Cyril Magnin Foyer)
9:00 - 9:05 AM	Morning Announcements Erica Olsen (Cyril Magnin Ballroom)
9:05 – 10:15 AM	<b>My Story, My Choice</b> Panelists: Alicia Aiken, Ferial Nijem, Alejandro Alba, April McGill; Moderator: Erica Olsen (Cyril Magnin Ballroom)
10:15 – 10:45 AM	Break
10:45 – 12:15 PM	Workshops
	Working Hard for the Money: The Gig Economy & Survivor Considerations (REPEAT) Kara Rhodebeck, Corbin Street (Cyril Magnin I)
	<b>Spyware: Is It There?</b> Bryan Franke (Cyril Magnin II)
	<b>Immigrants &amp; Technology: Transforming Fear Into Advocacy, Action, and Safety</b> Nasim Hoomanrad, Jadma Noronha, Guiliana Pessoa
	Special Collaborations Part I: Collaborating on Successful Cyberviolence Prosecutions Jane Anderson, Elaina Roberts (Mission)
	Honoring Survivor Stories: Their Story, Their Choice (Agency-Led Storytelling) Chad Sniffen, Alicia Aiken (Market)
12:15 – 1:45 PM	Lunch (On Your Own)

1:45 – 3:15 PM	Workshops	
	NCII: Emerging Threats & Working with Survivors Adam Dodge (Cyril N	(Cyril Magnin I)
	Using Technology to Communicate with Survivors: The Digital Services Toolkit Toby Shulruff	(Cyril Magnin II)
	Relocation and Privacy: Planning for a Safe Transition Valenda Applegarth (Cyril M	(Cyril Magnin III)
	Special Collaborations Part II: Ethical & Legal Considerations When Safeguarding Victim Privacy Jane Anderson, Elaina Roberts (Mi	<b>tim</b> (Mission)
	Violence Against American Indian Women: Integrating Technology with Cultural Resources April McGill (	(Market)
3:15 – 3:45 PM	Break	
3:45 – 4:15 PM	<b>Plenary: "Evidence Collection: We Have an App for That!</b> Rachel Gibson, Audace Garnett, Elaina Roberts (Cyril Magnin Ballroom)	Ballroom)
4:30 – 6:30 PM	<b>Women of Color in Technology and Advocacy Reception:</b> Open to anyone who identifies as a woman and a person of color or member of an ethnically specific community.	nically (Market)

### 9:05 - 10:15 AM | Plenary | Cyril Magnin Ballroom

### My Story, My Choice

Panelists: Alicia Aiken, Alejandro Alba, April McGill, Ferial Nijem Moderator: Erica Olsen

Storytelling can be a crucial part of the healing journey for some survivors. Survivors may want to share their story to bring awareness, inspire a call to action, or to request accountability for the trauma they have experienced. This panel will explore how survivors can tell their own stories in an authentic way, while also understanding the risks of storytelling publicly and digitally.

### 10:45 AM - 12:15 PM | Workshops

Working Hard for the Money: Considerations for Survivors' Safety, Privacy, and Economic Empowerment in the Gig Economy (Cyril Magnin I) Kara Rhodebeck, Corbin Streett [This session is offered again on Wednesday, July 31]

The gig economy is rising in the US. forty percent of workers reported income on their taxes from gig economy and consulting jobs. Survivors may already be working in the gig economy (online or in traditional ways) and some may be considering joining the new online gig economy. We will share technology and economic considerations for survivors to remain safe (both online and in the role) and to work toward economic security. Online opportunities are growing and can increase some income stability to survivors. Advocates and survivors can use the considerations laid out to help answer; is the gig economy good for me? If so, what platform?

### Spyware: Is It There?

(Cyril Magnin II) Bryan Franke

Have you ever wondered if a device was infected with spyware? This concern is common among people impacted by domestic violence. This workshop will give you information about some common spyware applications and how to check your devices for their presence. The presenter will discuss how to determine if spyware is present, how to preserve evidence for further investigation and precautions to consider when in possession of infected devices. **Immigrants & Technology: Transforming Fear Into Advocacy, Action, and Safety** (Cyril Magnin III) Nasim Hoomanrad, Jadma Noronha, Guilina Pessoa

We are witnessing a global humanitarian crisis connected to safety and migration. Increases in civil conflicts, gang violence, government corruption, and lack of enforcement of laws to protect women and children forces many to leave their country of origin and seek refuge in the United States. Immigrant survivors of violence face unique and layered barriers on top of the victimization they have already experienced and impacts of trauma in their daily lives. Technology can play a critical role in safety and protection as well as be a tool for further victimization and a barrier in accessing vital services. We will explore considerations for service providers when moving towards using technology for accessing services. We will discuss how the use of technology can support and impede the navigation and access to various systems for immigrants. Specifically, we want to share some ways that technology has supported immigrants, including a crowdsourced social services referral database out of Houston and the Tahirih Interactive Mapping project.

Special Collaborations, Part I: Collaborating on Successful Cyberviolence Prosecutions (Mission)

Jane Anderson, Elaina Roberts

This workshop will focus on how advocates and prosecutors can successfully work together to support victims and hold offenders accountable in criminal cases involving cyberviolence. The presenters will provide a brief overview of the roles, responsibilities, and limitations of prosecutors as well as advocates working within the criminal justice system and the community. Key practices to enhance collaboration and communication will be discussed, including how advocates and prosecutors can work together to enhance victim safety, assist victims with documentation and collection of tech evidence, and achieve justice in cyberviolence cases. Case examples, scenarios, lecture, and discussion will be utilized during this session.

Honoring Survivor Stories: Their Story, Their Choice (Agency Led Storytelling) (Market) Chad Sniffen, Alicia Aiken

When we share or respond to survivors' stories, we have the obligation to do so in a way that is consistent with our mission and values, and that honors the survivor whose story it is. This is true for victim service programs, government agencies, and private companies. In this highly interactive session, we will think through how your organization can manage survivor stories responsibly while pursuing your organizational goals. We'll look at instances when those stories are being circulated in traditional media, social media, or online review sites, and we'll think about how your response may differ if stories are shared by third parties or by survivors themselves.

### **Tuesday Session Descriptions**

1:45 – 3:15 PM | Workshops

NCII: Emerging Threats & Working with Survivors (Cyril Magnin I) Adam Dodge

Nonconsensual intimate images (NCII), also known as "nonconsensual pornography" or "revenge porn," have existed for decades, but only recently have become a nationally recognized problem. Due to advances in technology (the Internet, smartphones, social media, etc.), NCII have rapidly reached epidemic proportions, with 1 in 25 people in the U.S. now identifying as a victim. Now, with the arrival of new technologies, NCII are poised to evolve again. Advances in artificial intelligence have given rise to "deepfakes," a fake-video technology creating a new class of victims. This session will cover the current landscape, legal and technology tools available to those working with victims and how to prepare for and prevent "deepfake" NCII.

### Using Technology to Communicate with Survivors: The Digital Services Toolkit (Cyril Magnin II)

Toby Shulruff

Are you prepared to offer quality services using text, chat, or video? We'll look at the benefits and risks of these options for working with survivors. You will learn how to identify community needs and clarify program goals for digital services. You will get information to help you identify the technology that's best for your hotline, ongoing advocacy, or support groups. Then we'll dive into some key things to consider when choosing a vendor: cost, features, data security and privacy, and customer service. Finally, we will highlight best practices for digital services, with a focus on safety and privacy, clear communication, informed consent, and planning for the unexpected. Whether you are just curious, actively planning to launch digital services, or wondering how to strengthen services you already offer, this session is for you.

### **Relocation & Privacy: Planning for a Safe Transition**

(Cyril Magnin III) Valenda Applegarth

In today's data-driven culture, many survivors are threatened with "You can't hide from me" and "I can run background checks on you!" Safety planning with survivors you serve should often include privacy planning as well. This workshop will demonstrate how personal and location information is gathered and released into the public domain. Participants will learn how to help survivors prevent or control such privacy breaches and also learn tools that are effective for increasing privacy while online.

### **Tuesday Session Descriptions**

### Special Collaborations Part II: Ethical & Legal Considerations When Safeguarding Victim Privacy

(Mission) Jane Anderson, Elaina Roberts

When victims disclose cyberviolence, they are often required to disclose intimate details of their private lives, including evidence that may exist in their phones, computers, or social media accounts. Prosecutors have an obligation to provide the defense with evidence that is material to a defendant's guilt or punishment. How can that obligation be fulfilled, while also safeguarding victim privacy against unnecessary disclosure? How do these privacy considerations and obligations impact allied professionals? This presentation will identify categories of confidential and/or privileged information; discuss threshold requirements for defense attempts to access the information, and introduce strategies that support the protection of victim privacy, including collaboration between allied professionals to safeguard private information.

This presentation will use hypothetical case scenarios to:

- Address ethical considerations in the context of discovery obligations, digital evidence, and the investigative function of the prosecutor;
- Identify confidential, privileged, non-material, and/or irrelevant victim information and records;
- Discuss strategies to prevent unnecessary disclosure of evidence; and
- Introduce trial strategies that support the protection of victim privacy.

### Violence Against American Indian Women: Integrating Technology with Cultural Resources

(Market) April McGill

Traditionally, storytelling has been used to transmit messages of trauma, hope, and healing within Native Communities. Today, with the advancement of technology and the courage and strength of survivors we have been able to expand this message to make an even greater impact with lawmakers, advocates, and marginalized communities. The presenter will share an engaging presentation on the process of digital storytelling and discuss with participants how they can develop similar projects within their communities.

### 3:45 – 4:15 PM | Plenary | Cyril Magnin Ballroom

### **Evidence Collection: We Have an App for That!** Rachel Gibson, Audace Garnett, Elaina Roberts

This interactive session will highlight an innovative new resource to support survivors and enhance the work of victim service providers & legal professionals. Safety Net team members will demonstrate our new evidence collection app meant to assist survivors through the legal process. Attendees will have the option to provide feedback to collectively build and improve this developing resource.

	Day Three
8:00 – 9:00 AM	Continental Breakfast (Cyril Magnin Foyer)
9:00 – 10:00 AM	Innovative Tech Approaches to Addressing Abuse and Safety: A Panel Discussion with Representatives From Tech Companies (Cyril Magnin Ballroom)
10:00 – 10:15 AM	Break
10:15 – 10:45 AM	Tech Rotations: Choose from 3 of the 5 sessions offered.
10:55 - 11:25 AM 11:35 - 12:05 PM	Responding to Data Breaches: Special Issues for Victim Service Providers
	Alicia Aiken (Cyril Magnin I)
	<b>Facebook: Safety, Privacy, and Security</b> Karuna Nain, Aparajitha Vadlamannati
	Snapchat: Law Enforcement Operations Naomi Pike (Cyril Magnin III)
	<b>Malwarebytes: Cell Phone Security for Survivors &amp; Agencies</b> David Ruiz (Mission)
	YouTube (Market)
12:05 –1:15 PM	Lunch (On Your Own)

# Agenda - Wednesday, July 31, 2019

1:15 – 2:45 PM	Workshops	
	#AdvocacylsActivism: Using Black Women's Leadership on Social Media For Sustainable Change: Tonje Reese, Kristelyn Berry	(Cyril Magnin I)
	<b>Developing a Community-Based Tech Clinic for Survivors</b> Dana Cuomo, Natalie Dolci, Nicola Dell	(Cyril Magnin II)
	Working Hard for the Money:The Gig Economy and Survivor Considerations Kara Rhodebeck, Corbin Steett	(Cyril Magnin III)
	A Step in Her Digital Footprints – Part 1 lan Harris, Steph Bowman	(Mission)
	Using Design Thinking & Apps to Challenge Mindsets Rena Bivens	(Market)
2:45 – 3:00 PM	Break	
3:00 – 4:30 PM	Workshops	
	Ctrl+Alt+Delete: Exploring Options for Self-Represented Litigants Using Technology Michelle Robles Torres, Elaina Roberts (Cyril	<b>nology</b> (Cyril Magnin I)
	Safety in Numbers: Working Together to Improve Sexual Violence Reporting Systems Chad Sniffen, Janine M. Zweig	Systems (Cyril Magnin II)
	Financial Abuse in the Digital Age: Protecting and Rebuilding Survivors' Credit Kara Rhodebeck, Corbin Street	<b>it</b> (Cyril Magnin III)
	A Step in Her Digitial Footprints - Part 2 lan Harris, Steph Bowman	(Mission)
	Their Data, Their Choice: Privacy Considerations for Survivors Requesting HUD Funded Housing Support: Debbie Fox, Alicia Aiken	JD Funded (Market)
4:30 – 4:45 PM	Break	
4:45 – 5:00 PM	Door Prizes and Closing Remarks (Cyril	(Cyril Magnin Ballroom)

### **Wednesday Session Descriptions**

### 9:00 – 10:00 AM | Plenary | Cyril Magnin Ballroom

### Innovative Tech Approaches to Addressing Abuse and Safety: A Panel Discussion with Representatives From Leading Tech Companies

Participants will learn about some of the work that tech companies and other organizations are doing to embrace technology as a tool to address abuse – for prevention, intervention, accountability, and support of survivors. It will be facilitated by Cindy Southworth, the founder of our project and there will be a short Q&A time at the end with the audience.

**10:15 – 10:45 AM; 10:55 – 11:25 AM; 11:35 AM - 12:05 PM | Rotations** *Participants can choose 3 out of the 5 Rotations* 

### Responding to Data Breaches: Special Issues for Victim Service Providers

(Cyril Magnin I) Alicia Aiken

OVW grantee requirements and state laws require programs to inform survivors of data breaches. However, data breach notifications can pose serious safety and privacy risks to survivors of domestic violence and sexual assault and must be thought through carefully. This rotation will address key issues victim service programs should consider as they draft and implement data breach response policies.

### Learn About Tech:

- Facebook (Cyril Magnin II)
- Snapchat (Cyril Magnin III)
- Malwarebytes (Mission)
- YouTube (Market)

Representatives from Facebook, Malwarebytes, Snapchat, and YouTube will lead discussions about privacy, safety, and innovative use of technology.

### 1:15 – 2:45 PM | Workshops

#AdvocacyIsActivism: Using Black Women's Leadership on Social Media for Sustainable Change (Cyril Magnin I)

Tonjie Reese, Kristelyn Berry

Black women are one of the most vulnerable populations and face multiple oppressions through racism, sexism, and generational trauma. These oppressions can be silencing,

which requires a collective voice to gain attention and create change. Advocacy and activism are not mutually exclusive. Through the movements to free Marissa Alexander, grant clemency to Cyntoia Brown, #MuteRKelly, and #MeToo, Black women have created a paradigm shift in thinking and organizing movements globally. By employing social media as a platform for change, a blueprint has been created for future movements. In this presentation, we will discuss policy change, the development of practical tools, and most importantly, center the voices of survivors in our efforts to create sustainable change. Through evidence-based practices, collaborative thinking, and interactive content, participants will gain a deeper understanding of how to employ these practices in their work.

### Developing a Community-Based Tech Clinic for Survivors

(Cyril Magnin II) Dana Cuomo, Natalie Dolci, Nicola Dell

This workshop session centers on the Seattle-based Tech Clinic, a free clinic in which trained volunteer technologists help survivors of tech-enabled abuse identify points of compromise on their devices and develop mitigation plans. We will share our experiences developing the tech clinic, the curriculum we designed to train our volunteer technologists, our strategies for establishing and maintaining public & private sector partnerships, and the findings from evaluation data we have collected during tech clinic sessions. This workshop provides concrete information and strategies for communities interested in establishing a trauma-informed and survivor-centered tech clinic that can be adapted for local needs and resources. Participants who attend this clinic can expect to learn how: 1. Local advocates partnered with the private sector to create a specialized resource for survivors of technology-enabled abuse. 2. Technology specialists were recruited and trained to provide trauma-informed, one on one tech support to survivors. 3. To replicate this process in your community.

### Working Hard for the Money: Considerations for Survivors' Safety, Privacy, and Economic Empowerment in the Gig Economy

(Cyril Magnin III) Kara Rhodebeck, Corbin Streett [Repeat session from Monday, July 29]

The gig economy is rising in the US. Forty percent of workers reported income on their taxes from gig economy and consulting jobs. Survivors may already be working in the gig economy (online or in traditional ways) and some may be considering joining the new online gig economy. We will share technology and economic considerations for survivors to remain safe (both online and in the role) and to work toward economic security. Online opportunities are growing and can increase some income stability to survivors. Advocates and survivors can use the considerations laid out to help answer; is the gig economy good for me? If so, what platform?

### **Wednesday Session Descriptions**

### A Step in Her Digital Footprints, Part I and II (Mission) Stephine Bowman, Ian Harris

This two-part interactive workshop will give participants a chance to experience the challenging decisions that many survivors of cyberviolence must undertake. Participants will take on the role of a survivor of tech misuse and consider how to maneuver through legal systems and online bureaucracy while trying to obtain safety and accountability. The second part of this workshop is geared towards attorneys. Following up on the interactive exercise in part 1, we will examine the reliability and admissibility of technology evidence in court. Participants will have a chance to work collaboratively to consider the strengths and weaknesses of a realistic set of videos that demonstrate the admission of digital evidence. Participants will have an opportunity to share experiences and receive new tools for gathering and admitting evidence.

### Using Design Thinking & Apps to Challenge Mindsets

(Market) Rena Bivens

It is common practice to focus on ending sexual violence, but what does that future look like? This workshop uses speculative design as an approach that draws heavily on the imagination. Participants will be guided through a set of exercises that invite them to imagine a future world without sexual violence and design a fictional app that functions to maintain that society. Along with learning about speculative design, participants will also think critically about their current practice, explore how projecting into the future can shift their mind-set, and investigate the complex relationship between technology and sexual violence.

### 3:00 – 4:30 PM | Workshops

Ctl + Alt + Delete: Exploring Options for Self-Represented Litigants Using Technology (Cyril Magnin I) Michelle Robles Torres, Elaina Roberts

This hands-on workshop will discuss best practices for self-represented litigants accessing online tools. We will discuss the pros and cons of using information and tools available online. Participants will have the opportunity to search for and identify different online apps that will then be assessed for their correct information and safety for survivors. Participants will also learn to look for indicators that information is outdated, incorrect, or geared towards selling unwanted services. We will end the session with a review of the Safety Net and WomensLaw websites and other useful online tools when serving survivors of domestic or sexual violence.

Safety in Numbers: Working Together to Improve Sexual Violence Reporting Systems (Cyril Magnin II) Chad Sniffen, Janine Zweig

This presentation and panel will discuss the collaborative work of the National Sexual Violence Resource Center, Urban Institute, and Uber Technologies to develop a taxonomy for customers' reports of sexual violence. We will highlight our process of collaboration, lessons learned from that collaboration, and advice for others seeking to do similar work. Participants will be able to: 1) describe the developed taxonomy and how it enhances Uber's ability to gather information about sexual violence; 2) list several considerations when pursuing collaborative work between advocates, researchers, and corporations; and 3) list several strengths and benefits of this type of collaborative work.

### Financial Abuse in the Digital Age: Protecting and Rebuilding Survivors' Credit (Cyril Magnin III)

Kara Rhodebeck, Cobin Streett

Financial abuse is present in 99% of domestic violence cases. Economic security can be a struggle for survivors due to many factors including debt, coerced debt, and fraud that may lead to ruined credit due to their abuser. The introduction of fintech (financial technology) has limited the barrier of entry for some survivors to re-build credit, but at a cost. In this session, you will learn about credit and considerations survivors must make when engaging with fintech products.

### Their Data, Their Choice: Privacy Considerations for Survivors Requesting HUD Funded Housing Support

(Market) Debbie Fox, Alicia Aiken

Survivors often need access to housing resources in order to flee violence. Many of the housing providers in local communities across the country are funded by HUD, and are bound by federally mandated data collection processes that can have serious privacy implications for survivors. Additionally, numerous victim services programs receive HUD funding, and have unique rules for what data they collect and how they collect it. Join us in this interactive training to learn about the privacy and confidentiality issues that survivors and programs face, and how both HUD funded and non-HUD funded victim service programs can help. The trainers will discuss how to help survivors understand the privacy implications of accessing housing resources, and the confidentiality rights they have. Attendees will also learn about opportunities to apply for HUD funding, and what they must do to maintain survivor confidentiality and meet HUD's data requirements. The Texas Council on Family Violence will provide an overview of their on the ground work to create and implement a HUD compliant statewide data framework that maintains survivor confidentiality and is utilized by victim service programs to help meet state, local, and private reporting requirements.

### **Presenter Bios**

### Alicia Aiken, Confidentiality Institute

Since 2011, Alicia Aiken has been Director of Confidentiality Institute, a national organization empowering people to protect privacy for crime victims. Ms. Aiken specializes in delivering entertaining & interactive training on serious topics, like working well with violence survivors and people living in poverty. As Principal Consultant with Aiken Strategic Partners, Ms. Aiken also offers strategic planning and coaching to helping professionals to improving communication, negotiation, collaboration, litigation, management, and supervision skills. In 2016, she became the Faculty Fellow for PLI's Interactive Learning Center, where she has co-created a two-part on-line course on representing domestic violence survivors. Previously, Ms. Aiken spent 15 years with LAF, Illinois' largest legal services program, where she represented individuals in a variety of complex legal matters. University of Michigan granted Alicia Aiken undergraduate and law degrees in 1992 and 1995, and she has practiced trial and appellate law in Illinois, Vermont, and Michigan.

### Alejandro Alba, Now This

Alejandro Alba is a host, writer, and producer at NowThis. A native of El Paso, Texas, Alejandro moved to New York City in 2014 where he started writing headlines for various newsrooms including BuzzFeed, The New York Daily News, Vocativ, and Gizmodo. Alejandro is currently working on the NowThis Originals shows ConTECHtual and TechReviews. Additionally, he's interviewed tech leaders such as Microsoft's CEO Satya Nadella and Apple's CEO Tim Cook.

### Jane Anderson, AEquitas

Jane Anderson, JD, is an Attorney Advisor with AEquitas: The Prosecutors' Resource on Violence Against Women. As an Attorney Advisor, Jane presents on trial strategy, legal analysis and policy, and ethics. She provides technical assistance and case consultation for prosecutors and allied professionals; authors and develops resources, publications, and curricula; and consults on the development of protocols and policies that improve responses to crimes of violence against women. Prior to joining AEquitas, Jane served as an Assistant State Attorney with Florida's Eleventh Judicial Circuit in Miami-Dade County. As a prosecutor, she tried many of the state's first human trafficking cases, including related sexual assault, child abuse, and money laundering crimes. Most recently, Jane focused on building stronger prosecutions through the use of cyber investigations, digital evidence, and racketeering statutes. Prior to focusing on human trafficking prosecutions, Jane served as the Chief of Litigation for the Misdemeanor Domestic Violence Unit.

### Valenda Applegarth, Greater Boston Legal Services

Valenda Applegarth is a Senior Attorney at Greater Boston Legal Services in Boston, Massachusetts and founder of the nation's first Relocation Counseling Project. This model project, created in 1999, transformed victim services surrounding victim relocation and was a 2006 recipient of The Mary Byron Foundation "Celebrating Solutions Award" for innovative programming. In 2008, the original project was expanded to the current Relocation Counseling and Identity Protection Initiative, an OVW-funded national technical assistance project in partnership with NNEDV. Ms. Applegarth has represented victims of sexual and domestic violence and stalking for more than 20 years. She has trained extensively on victim relocation, privacy, child custody jurisdiction and other related legal issues throughout the U.S. for the past 14 years.

### Karen Bentley, Safety Net Australia, WESNET

Karen Bentley is the Interim National Director of the Women's Services Network (WESNET) and the National Director of the Safety Net Australia program, which she helped establish in Australia in 2011. Karen has been working with the violence against women sector for over 20 years both in frontline services, peak bodies and in government positions. A tech enthusiast and strong anti-violence advocate, she combines both passions to lead and manage WESNET's work on technology safety. As National Director of the Safety Net Australia, Karen manages the WESNET-Telstra Safe Connections program, which provides smartphones to women impacted by domestic and family violence, and the Safe Technology for Women project that provides advanced technology safety training to frontline agencies. The Safety Net Australia program examines and provides policy advice to governments, services providers and technology companies about the intersection of technology and violence against women. In the early part of her career, Karen held senior positions in Australian Government including in the Department of Prime Minister and Cabinet, where she managed the Partnership Against Domestic Violence program in the Office for the Status of Women.

### Kristelyn Berry, University of Southern California

Kristelyn Berry is currently the Project Specialist for Communications and Events for the University of Southern California (Leventhal School of Accounting). Prior to joining the University of Southern California, Kristelyn was (and still is) a tireless and passionate advocate for ending gender-based violence working within national and statewide organizations. During her tenures at the California Coalition Against Sexual Assault (CALCASA) and NNEDV, she developed tools and trainings on the intersection of technology and domestic and sexual violence, and became passionate about event planning and communications through the coordination of eight national conferences. Hailing from Norfolk, VA, Kristelyn received her B.S. in Human Services from Old Dominion University, and completed her Master's in Social Work with a concentration in Social Change from George Mason University.

### Rena Bivens, Carleton University

Rena Bivens is an Assistant Professor in the School of Journalism and Communication at Carleton University in Ottawa, Canada. For nearly two decades, Rena has been actively involved with anti-violence communities in the United Kingdom, China, and Canada. Her research focuses on the intersection of software design (e.g. social media and mobile phone apps), sexual violence, and gender categories. She draws on feminist, queer, trans\*, and disability studies to inform this work. Rena has published in peer-reviewed journals such as New Media & Society, Feminist Media Studies, Ada: A Journal of Gender, New Media & Technology, the Canadian Journal of Communication, Information, Communication & Society, Social Media + Society, and the International Journal of Communication. She is also the author of Digital Currents: How Technology and the Public are Shaping TV News (University of Toronto Press, 2014). Rena completed her BA and MA at Western University, before moving to Scotland to complete her PhD at the University of Glasgow.

Stephine Bowman, National Council of Juvenile and Family Court Judges

Stephine Bowman is a Program Attorney in the Family Violence Domestic Relations Department of the National Council of Juvenile and Family Court Judges (NCJFCJ). Prior to joining NCJFCJ, Stephine was the Staff Attorney for the Kansas Coalition Against Sexual and Domestic Violence (KCSDV). As Staff Attorney, she worked on a variety of legal issues related to family law, child custody, domestic and sexual violence, and stalking. This included working on policies with civil and criminal justice partners at the state and local community levels as well as representing the coalition in front of the state legislature. Stephine was an appointed member of the Kansas Supreme Court's Access to Justice Committee. Prior to Staff Attorney, Stephine worked as the Protection Order Project Attorney at KCSDV. In this position, she provided trainings for law enforcement, prosecutors, attorneys, and victim advocates on a variety of issues, including the use and misuse of technology in the context of domestic and sexual violence and stalking cases. Stephine provided direct legal representation to victims in district courts throughout Kansas and in front of the Kansas Court of Appeals. Stephine is licensed to practice law in both Kansas and Missouri.

### Caryn Burton, Indiana Coalition Against Domestic Violence

Caryn Burton graduated with her BA in psychology & communications in 1999 and MS in School Counseling in May of 2007, both from Butler University. Caryn completed a oneyear term of service with AmeriCorps, working with Legal Services of Indiana and from there supervised the IndyCorps program for three years, directing 90 service members. She worked in direct survivor services for eight years as an outreach and court advocate and as the director of a transitional housing program. Currently, Caryn is on staff at the Indiana Coalition Against Domestic Violence as their training coordinator, holding that position since January of 2007.

### Dana Cuomo, Western Kentucky University

Dana Cuomo, PhD, is an Assistant Professor in the Department of Diversity & Community Studies at Western Kentucky University. Her current research centers on technology-enabled abuse and examining the spatial tactics that abusers use to facilitate cyberstalking within intimate relationships. Dana is currently serving on the Steering Committee of the Seattle-based Technology-Enabled Coercive Control (TECC) Working Group, a multi-disciplinary group working to build the capacity of providers to respond to survivors of technology-enable abuse. Dana's scholarship and practice is informed by her former professional experiences providing advocacy services to survivors of intimate partner violence, sexual assault and stalking in rural Central Pennsylvania and at the University of Washington in Seattle.

### Nicola Dell, Cornell Tech

Nicola Dell is an assistant professor at Cornell Tech in New York City. Nicki's research interests are in information and communication technologies for development (ICTD) and human-computer interaction (HCI), with a focus on designing and evaluating systems that improve the lives of underserved populations. At Cornell, Nicki is a member of the Center for Health Equity, the Digital Life Initiative, the Atkinson Center for a Sustainable Future , and she co-leads a research team studying computer security and privacy issues in the context of intimate partner violence. Nicki completed her Ph.D. in Computer Science and Engineering at the University of Washington in Seattle. Her work is generously funded by the NSF, Facebook, Google, and others.

### Adam Dodge, Laura's House

Adam Dodge's work is characterized by his dedication to assisting domestic violence survivors obtain restraining order protection and addressing the existing and future threats posed by technology. He has written and presented extensively on the impact of non-consensual pornography and recently co-authored a domestic violence advisory on artificial intelligence and the emerging threat of "deepfakes." As the Legal and Technology Director of Laura's House, he oversees a department that processes approximately 1,200 restraining order cases annually. He recently co-authored The Empowered Woman's Guide to Divorce and has been featured or contributed to articles in The Washington Post, The New York Times, The Wall Street Journal, SELF Magazine, The Los Angeles Times, Mashable, Gizmodo and others. He also writes for the Huffington Post. Adam's television and radio appearances include Dr. Phil and he is a frequent speaker and guest lecturer at law schools, universities, and both national and international conferences. He earned his B.A. from UC Santa Barbara and his J.D. by way of McGeorge School of Law and Hastings College of the Law.

### **Presenter Bios**

Natalie Dolci, Seattle Police Department Victim Support Team

Natalie Dolci, LICSW, is the Victim Advocate with the Victim Support Team at the Seattle Police Department. This innovative program trains civilian volunteers to respond to sensitive domestic violence, sexual assault, and other high-needs crisis calls, in order to provide trauma-informed crisis intervention. In this role, Natalie is currently serving on the Steering Committee of the Technology-Enabled Coercive Control (TECC) Working Group. This multi-disciplinary group has is working to build the capacity of providers to respond when survivors are experiencing Technology-Enabled Coercive Control. TECC seeks to build bridges between the private technology sector, helping professions, and the criminal justice system in order to more effectively provide relief to cyberstalking survivors. Natalie is a Licensed Clinical Social Worker and a member of the Association of Threat Assessment Professionals.

### Debbie Fox, National Network to End Domestic Violence

Debbie Fox, Senior Policy and Practice Specialist at NNEDV, leads national domestic violence related housing policy and provides technical assistance and training to NNEDV's coalition membership and as a part of the Domestic Violence Housing and Technical Assistance Consortium. Debbie has over 25 years in the domestic violence and housing field with a focus on fundraising, organizational development, nonprofit administration, and domestic violence population-specific housing and economic justice programming. Prior joining NNEDV, she worked as a DV housing funder in county government and shared community leadership in the systems planning and implementation process for the DV system in Portland, Oregon, working with all 13-domestic violence victim service providers to create a coordinated entry process for survivors to access housing, shelter, and eviction prevention and shelter diversion programs.

### Bryan Franke, 2C Solutions, LLC

Detective Bryan Franke is a 31-year veteran of the Longmont Police Department. He is assigned to, and was instrumental in forming, the Cyber Crimes Unit, as well as the development of the Boulder County Computer Forensics Lab; a combined computer forensics lab made up of personnel from four agencies. He has been qualified as an expert witness multiple times. Detective Franke has performed forensic examinations on computers, cell phones, GPS units and other portable devices such as tablets, external HDD, credit card skimmers and various types of flash storage. He is the President and Founder of 2C Solutions, LLC; an organization dedicated to training other professionals on how to investigate, prosecute, and proactively monitor the use of technology by probation clients, as well as how to deal with various digital crime/technology-based investigations. 2C Solutions, LLC has provided training to military, federal, state and local agency personnel as well as private sector personnel Internationally.

### Audace Garnett, National Network to End Domestic Violence

Audace Garnett has over a decade of experience working in New York City with victims of domestic violence. She began her career as a disability advocate at a non-profit organization named Barrier Free Living. Audace has also worked at the Brooklyn District Attorney's Office where she served as the Teen Services Coordinator in the Victim Services Unit serving as the liaison between survivors 24 & under the New York City Police Department (NYPD), courts, schools and community organizations. After six years at the district attorney's office, she then went on to prevention and intervention work at a Teen Dating Violence prevention and intervention program named Day One where she trained adult professionals around the intersection of teen dating violence and domestic sex trafficking. She is currently a Technology Safety Specialist with Safety Net at NNEDV, where she focuses specifically on the intersection between domestic violence, sexual assault, stalking and technology.

### Rachel Gibson, National Network to End Domestic Violence

Rachel is a Senior Technology Safety Specialist on the Safety Net Team at NNEDV. Rachel works to increase the safety and privacy of survivors and victims of crime. She provides trainings, resources, and technical assistance to build the capacity of victim service providers, private industries and communities at large to provide advocacy to survivors in this digital society. Rachel formerly worked on the National Resource Center on Reaching Victims through the Vera Institute of Justice, and at the Florida Coalition Against Domestic Violence as the Technology Safety Program Specialist. She holds a Master's Degree in Criminal Justice from the University of Central Florida.

### Ian Harris, National Network to End Domestic Violence

Ian Harris is the Technology Safety Legal Manager at NNEDV. Prior to joining NNEDV, Ian served as the Director of the Family Law/Domestic Violence Unit at Staten Island Legal Services (SILS) in New York City. Ian is an Adjunct Professor at American University Washington College of Law, a faculty member for the National Judicial Institute on Domestic Violence, a consultant for the National Council of Juvenile and Family Court Judges, and a Commissioner on the DC Domestic Violence Fatality Review Board. He received his JD from the American University Washington College of Law and an MA from the American University School of International Service.

### Nasim Hoomanrad, Houston Immigration Legal Service Collaborative

Nasim Hoomanrad, MSW, serves as a consultant and contractor for the Houston Immigration Legal Services Collaborative, working to bridge the gaps in services between social and legal services in the Houston area for immigrant survivors of violence, and create systems to enhance mental health access for immigrants. Nasim has worked

### **Presenter Bios**

within the domestic and sexual violence movement for the last 12 years, supporting survivors in accessing trauma-informed services and playing a critical role in shifting cultural and societal barriers that continue to perpetuate gender-based violence. Nasim's experiences include development of coordinated community responses and programming at local, state, and national levels; community engagement and collaboration to increase trauma-informed service delivery for survivors of violence, including law enforcement, medical providers, mental health providers, universities, and culturally-specific organizations; and delivery of client-centered best practices to reduce revictimization and traumatization. Nasim is a skilled facilitator and trainer on domestic/ sexual violence; cultural competency and cultural safety; anti-oppression, diversity, and inclusion; self-care, vicarious trauma, and burnout; immigration; and trauma-informed care. Nasim serves as a consultant to other non-profits as well as in private practice as a Reiki practitioner and life coach. Since 2014, Nasim has served on the Board of Directors for the Women of Color Network, Inc. Nasim is a graduate of the University of Texas-Austin with a bachelor's in psychology and holds a master's degree in social work from Washington University in St. Louis.

### Diana Mancera, Jane Doe, Inc.

Diana Mancera is the Director of Membership and Programs at Jane Doe Inc., the Massachusetts State Coalition Against Sexual Assault and Domestic Violence. Diana develops and implements JDI initiatives to support the Coalition's diverse statewide membership, overseeing training and technical, and leading innovations in prevention programming, tech safety, and economic justice. Diana has been in the field of SA and DV for over ten years. Prior to JDI, Diana was the Program Director at the YWCA NSRC, a local rape crisis center in Massachusetts. She brings both experience and passion for prevention, education, tech safety and training, having facilitated hundreds of presentations and trainings, developed needs assessments to identify marginalized and underserved victims and survivors of sexual and domestic abuse. Her education includes a B.S. in Economics, and a M.S. in Management for Nonprofits and NGOs. When she is not advocating for survivors and cultivating capacity among SA/DV advocates, she enjoys running and loves spending time with her family and friends.

### April McGill, Red Woman Rising, California Consortium for Urban Indian Health

April McGill is a California Native living in San Francisco for the last 20 years. She graduated from San Francisco State University in 2009 with a BA degree (Honors) in American Indian Studies. April attended Evergreen State College where she received her Masters Degree in Public Administration, Tribal Governance in 2012. While living in the Northwest, April worked as a Research Assistant at Portland State University Regional Research Institute on the System of Care "Nak-Nu-Wit Project" for Native families receiving mental health services. She was the Program Manager for the Community Wellness Department at the Native American Health Center San Francisco and Project

Director for the Urban Trails System of Care Program. April is very active in the Native American community in the bay area advocating for behavioral services for American Indian people. April currently works as the Director of Community Partnerships & Projects for the California Consortium for Urban Indian Health (CCUIH) leading the violence against women Red Woman Rising Project (RWR). In her activism and community work, bringing attention to Missing and Murdered Indigenous Women, April partners with Native DV advocacy agencies to bring policy change to protect American Indian women in California April is also the Executive Director for the American Indian Cultural Center of San Francisco (AICCSF).

"Having the teachings of my Yuki grandmother has taught me to always have a giving heart but to stay strong in spirit. I try to do that as much as possible in the work that I do for the community. Giving back is what maintains those teachings and nurtures my spirit in my own wellness."

### Ferial Nijem, Tech Abuse Survivor

Ferial Nijem is a domestic violence survivor turned victim advocate. She uses her experience with tech abuse to spread awareness of different forms of domestic violence. She has appeared on NBC, CBC, GalileoTV Germany, The Globe Canada among other media platforms discussing the dangers and ramifications of tech abuse. Ferial's abuser utilized smart home technology as a weapon to stalk, harass and inflict emotional and mental distress over the span of several years. Ferial shares her story in order to shed light on this growing form of domestic violence and the serious and often overlooked dangerous implications it has on victims.

### Jadma Noronha, Tahirih Justice Center

Jadma Noronha is the Social Services Program Manager at Tahirih. Her approach is to work from a place of empowerment, honoring each participant's unique story and providing personalized support. Her previous work experiences include working with immigrant women victims of violence, providing interpretation and access to supportive services. Jadma worked at organizations such as The Latin American Association, The International Women's House, and Tapestri. At Tapestri, she was the Anti-Human Trafficking Outreach Specialist and provided direct services to survivors of trafficking while conducting trainings to mainstream service providers, community based organizations and Immigrant and refugee communities. After move to San Francisco, Jadma started working as the Human Trafficking Program Manager for the SAGE Project. Prior to Tahirih, she worked at San Francisco Safe House supporting women survivors of sexual exploitation who face marginalization.

### Erica Olsen, National Network to End Domestic Violence

Erica Olsen, MSW, is the Director of the Safety Net Project at NNEDV. Since joining NNEDV in 2007, Erica has advocated on behalf of survivors of intimate partner violence by educating and advocating victim service providers, policy makers, and technology companies on issues of technology abuse, privacy, and victim safety. She has provided trainings to technologists, attorneys, law enforcement, victim advocates, and other practitioners in the United States and internationally. Erica's prior work at the NYS Coalition Against Domestic Violence included writing curriculum and training statewide on a project focusing on the intersection of domestic violence and disabilities. She also worked in local domestic violence and homeless shelter/housing programs, conducted research on welfare reform initiatives, taught GED classes for individuals who were court ordered into a mental health facility, and participated in several international social work programs.

### Giuliana Pessoa, Tahirih Justice Center

Giuliana Pessoa has a BA in Psychology and is licensed in Brazil. Recently arrived in United States, she worked for the Brazilian Consulate in San Francisco as outreach coordinator for four states of US. In Alaska, she led the first Consular field visit, reaching over fifty Brazilian families with mainly the support of WhatsApp. Today she works with Tahirih Justice Center, supporting extremely courageous immigrant women, survivors of gender-based violence, accessing their strengths and needs. Most of her time she expends locating services and accompanying her clients in their appointments. This practice has inspired her to train herself in Geographical Information Systems to create digital maps for her clients and Tahirih. She first thought about mapping psychological and social events when she developed an awarded research about native youth suicide in Brazil, in 2016. Giuliana is an activist driven by her passion for justice and human rights.

### Tonjie Reese, eleven24

Tonjie Reese is a Detroit native, creative, preventionist, and founder of eleven24, a program dedicated to reducing the prevalence of relationship abuse and sexual violence through media literacy and identity affirmation. In her ten years of youth-serving work and seven years in the gender-based violence field, she has held roles as a prevention program director, community educator, shelter advocate, national community initiatives coordinator, and program development consultant. Tonjie holds a BS in Behavioral Science and a MA in Education, Leadership, and Change. Driven by the belief that everyone has a role in gender based violence prevention, her motto is "It's up to us to define what our role will be!"

### Kara Rhodebeck, National Network to End Domestic Violence

Kara Rhodebeck is the Economic Justice and Microloans Coordinator for the Independence Project at NNEDV. Prior to NNEDV, Kara worked as a Data and Evaluation Aide through the Public Allies, AmeriCorps program at DC Promise Neighborhood Initiative, a local nonprofit focused on ending intergenerational poverty. She has also worked in global economic equity in the Fair Trade field for 5 years. She has a Bachelor's degree in Business Management with a concentration in Entrepreneurship and a minor in Community Service from DePaul University.

### Elaina Roberts, National Network to End Domestic Violence

Elaina Roberts is a Technology Safety Legal Manager with the Safety Net Team, where she provides training and technical assistance on technology abuse. Ms. Roberts also provides guidance and analysis on legal matters such as state and federal statutes. Prior to joining NNEDV Ms. Roberts was with the National Center for Victims of Crime (NCVC) where she served as the Director of Strategic Initiatives, overseeing various grant projects and serving on the executive team, advising the Executive Director. While with NCVC, Ms. Roberts was also the Program Attorney and later the Legal Director of the Stalking Resource Center where she oversaw programmatic duties and provided training and technical assistance on all aspects of stalking to criminal justice and allied professionals. Ms. Roberts was an Assistant District Attorney in Albuquerque, NM where she prosecuted crimes in the Violent Crimes, Community Crimes, and Metropolitan Crimes Divisions. She has prosecuted hundreds of domestic violence cases, many of which involved stalking behaviors. Ms. Roberts also served as the Mental Health and Drug Court Prosecutor during her time at the DA's Office.

### Michelle Robles Torres, National Network to End Domestic Violence

Michelle Robles Torres, Esq., MA, is a native Spanish speaker and works as the Senior Bilingual Staff Attorney for WomensLaw, a project of NNEDV, since February 2015. Ms. Robles Torres spends the majority of her time spearheading the *Apoyo Tecnológico* project within WomensLaw from her home office in Puerto Rico. In this role, she ensures that the grant's objectives are accomplished and that all Spanish Hotlines inquiries are responded to in a timely matter. She also creates bilingual education materials, including various video blogs for survivors of domestic violence, netwrks with other communitybased organizations that provide services to the Latin@ population through the country, provides Spanish media, as needed, and oversees the Spanish translations for the website. Ms. Robles Torres obtained her Master's degree in Social and Community Psychology as well as her J.D. from the University of Puerto Rico, where she graduated with honors. She is currently barred in Puerto Rico and admitted to federal practice in the Third Circuit. Prior to working with NNEDV, Ms. Robles Torres was a solo practitioner focusing on family law and consulted with non-governmental organizations on various

### **Presenter Bios**

topics including program evaluation, diffusion of innovations, needs assessments and legal requirements for these organizations.

Chad Sniffen, National Sexual Violence Resource Center

Chad Sniffen has been the Online Resource Coordinator for the National Sexual Violence Resource Center since 2015. He has worked or volunteered in the movements against sexual and domestic violence as a prevention educator, victim advocate, researcher, women's self-defense instructor, and board member since 1999. Prior to the NSVRC, he worked at the California Coalition Against Sexual Assault for eight years focusing on technical assistance to rape prevention education programs and building the PreventConnect online community of practice. He has also worked for community rape crisis and domestic violence programs in California and Arizona, as well as campus prevention programs at the University of Arizona and the University of California, Davis. He earned a Master of Public Health degree from the University of Arizona.

### Toby Shulruff, National Network to End Domestic Violence

Toby Shulruff works at the intersection of technology and sexual assault, domestic violence and stalking as a Senior Technology Safety Specialist with the Safety Net Project. She has worked with advocates and survivors on the national, state, territory, tribal and local levels to strengthen organizations, advance systems coordination, improve services for survivors and prevent violence since 1997. Toby supported local sexual assault programs and state coalitions in her work with the Washington Coalition of Sexual Assault Programs and the National Sexual Assault Coalition Resource Sharing Project. She worked to improve services for victims of all crimes when she served as Policy Coordinator for the Washington State Office of Crime Victims Advocacy, and as a consultant on the Wraparound Victim Legal Assistance Networks project with the National Crime Victim Law Institute. Toby has a passion for bringing together people from a variety of backgrounds to find solutions to highly complex problems.

### Cindy Southworth, National Network to End Domestic Violence

Cindy Southworth, MSW, Executive Vice President at NNEDV, leads the communications, development, technology, finance, and international efforts of NNEDV. She joined NNEDV in 2002 when she founded the Safety Net Project to address technology and Violence Against Women. Through the Safety Net Project Ms. Southworth works with private industry, state and federal agencies, and international groups to improve safety and privacy for victims in this digital age. She has testified before Congress and is on many task forces and committees that address justice, privacy, technology, and safety in the Justice, Elections, Defense, and Human Services arenas. Ms. Southworth also serves on the Airbnb's Trust Advisory Board and the Advisory Boards of MTV's A THIN LINE digital abuse campaign, the Privacy Rights Clearinghouse, and the Computers

Freedom and Privacy Conference. The NNEDV Safety Net Project is one of 5 organizations internationally that serves on the Facebook Safety Advisory board.

### Corbin Streett, National Network to End Domestic Violence

Corbin Streett, MSW, is a Technology Safety Specialist at NNEDV and has worked in the movement to end domestic violence since 2008, bringing a background in victim advocacy, state coalition work, public policy and communications. Corbin provides both technology safety and confidentiality related training and technical assistance to local, state, national and international audiences of victim advocates, law enforcement personnel, court officials, legal service providers, and other stakeholders. Passionate about fostering a culture of respect for survivor privacy, and appreciation for the ways technology can help survivors stay safe and connected, Corbin works to ensure advocates and their community partners have the tools they need to help survivors in a tech saturated world. Corbin holds a Master of Social Work from SUNY Albany, and was a Public Policy Fellow at the SUNY Rockefeller College of Public Affairs and Policy.

Kristin Vamenta, Virginia Sexual and Domestic Violence Action Alliance

Kristin Vamenta (she/her/hers or they/them/theirs) wears many hats at the Virginia Sexual and Domestic Violence Action Alliance. After several years as a Senior Hotline Coordinator operating the coalition's suite of 24/7 hotline, chat, and text crisis services, Kristin is now the Data and Evaluation Project Coordinator and is responsible for assessing and addressing gaps in advocacy services across Virginia. In addition to evaluation projects, Kristin provides training and technical assistance to sexual and domestic violence agencies on various issues including the intersection of technology and gender-based violence, operating crisis support services, racial justice, and advocacy with LGBTQ+ folx. In previous lives, Kristin worked in local community services, human subjects research, and Trust and Safety at Tumblr. Kristin is a proud child of the Pilipinx diaspora and believes that our work towards ending violence is inextricably connected to healing from imperial and colonial legacies.

### Rhiannon Wong, British Columbia Society of Transition Houses

Rhiannon Wong is the Technology Safety Project Coordinator at BC Society of Transition Houses (BCSTH). Previously, she was the Children and Youth Services Coordinator providing support to 86 Prevention, Education, Advocacy, Counselling and Empowerment (PEACE) programs for children and youth experiencing domestic violence across British Columbia. Since 2007, Rhiannon integrates technology safety and data privacy practices into BCSTH's work of ending violence against women and children. Through BCSTH's project addressing technology-facilitated violence, Rhiannon has been researching and

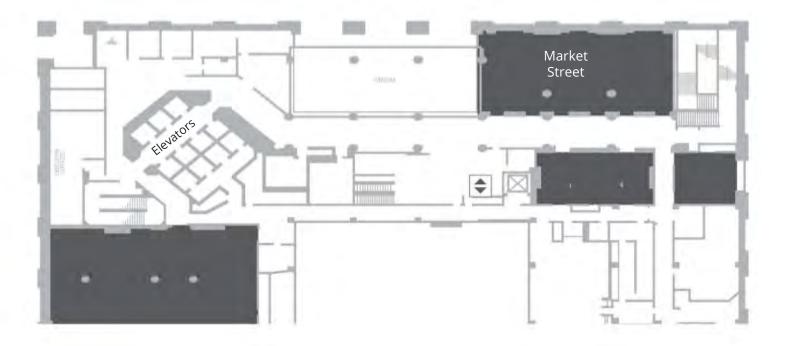
### **Presenter Bios**

developing practical technology safety resources for Canadian anti-violence workers. Rhiannon delivers technology safety trainings across Canada based on the work of the Safety Net project.

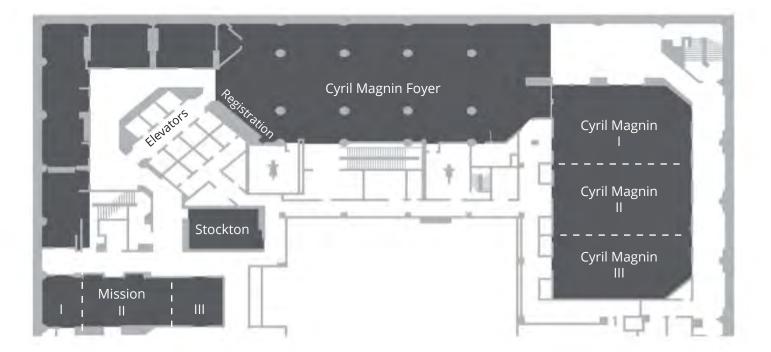
Janine Zweig, Urban Institute

Janine Zweig, PhD, is Associate Vice President and a Senior Research Fellow in the Justice Policy Center at Urban Institute. She conducts both theoretical research and program and policy evaluations related to sexual violence and victimization, intimate partner and dating violence, substance use, and criminal justice policies. She has examined several provisions of the Violence Against Women Act and the Prison Rape Elimination Act. Before graduate school, Dr. Zweig served as a volunteer/intern for a Women-In-Crisis program. This shelter for battered women serves five rural counties, and she participated in legal and child advocacy, case management, and hotline operation. She holds a Ph.D. in Human Development and Family Studies from the Pennsylvania State University.

### **Level Three**



**Level Four** 



### **Safety Net Apps & Resources**





Technology Safety & Privacy: A Toolkit for Survivors



Agency's Use of Technology Best Practices and Policies Toolkit



**Confidentiality Toolkit** 



App Safety Center



Legal Systems Toolkit: Understanding & Investigating Technology Misuse



**Digital Services Toolkit** 

For training and technical assistance requests, email us at SafetyNet@NNEDV.org

### Notes

### Notes

# **TECH SUMMIT** 2020 **a**



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